

Quarterly ONA Installation Detail Report
Qwest
4 QTR 2006

	AFFILIATE		ALL OTHERS	
A1 - Business				
Total Orders	141,232	Average Interval	105,212	Average Interval
Due Dates Missed	1,627	(In Days)	1,937	(In Days)
% Due Dates Missed	1.15%	3	1.84%	3
		0		0
A2 - PBX				
Total Orders	448	Average Interval	4,134	Average Interval
Due Dates Missed	19	(In Days)	546	(In Days)
% Due Dates Missed	4.24%	8	13.21%	18
		6		9
A3 - Centrex				
Total Orders	5,550	Average Interval	7,080	Average Interval
Due Dates Missed	103	(In Days)	164	(In Days)
% Due Dates Missed	1.86%	5	2.32%	6
		4		5
A4 - WATS				
Total Orders	45	Average Interval	686	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	0.00%	3	0.15%	2
		3		2
A5 - Mobile				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
A6 - Feature Group A				
Total Orders	1	Average Interval	43	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	0.00%	0	2.33%	7
		No Activity		5
A7 - Foreign Exchange				
Total Orders	64	Average Interval	154	Average Interval
Due Dates Missed	0	(In Days)	6	(In Days)
% Due Dates Missed	0.00%	2	3.90%	6
		2		19

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

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	AFFILIATE		ALL OTHERS	
B1 - Feature Group B				
Total Orders	No Activity	Average Interval	23	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	4.35%	16
		No Activity		5
B2 - Feature Group D				
Total Orders	No Activity	Average Interval	2,255	Average Interval
Due Dates Missed	No Activity	(In Days)	130	(In Days)
% Due Dates Missed	No Activity	No Activity	5.76%	21
		No Activity		15
B3 - DID				
Total Orders	114	Average Interval	1,833	Average Interval
Due Dates Missed	53	(In Days)	676	(In Days)
% Due Dates Missed	46.49%	19	36.88%	17
		8		10

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	AFFILIATE		ALL OTHERS	
C1 - Packet DDD Line				
Total Orders	3	Average Interval	11	Average Interval
Due Dates Missed	1	(In Days)	1	(In Days)
% Due Dates Missed	33.33%	8	9.09%	5
		No Activity		7
C2 - Packet Synchronous Access				
Total Orders	23	Average Interval	5,568	Average Interval
Due Dates Missed	3	(In Days)	502	(In Days)
% Due Dates Missed	13.04%	17	9.02%	12
		No Activity		8
C3 - Packet Asynchronous Access				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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	AFFILIATE		ALL OTHERS	
D1 - Protective Alarm				
Total Orders	5	Average Interval	24	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	2	8.33%	7
		No Activity		No Activity
D2 - Protective Relay				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
D3 - Control Circuit				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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	AFFILIATE		ALL OTHERS	
E1 - Telegraph 75 Baud				
Total Orders	No Activity	Average Interval	5	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	3
		No Activity		No Activity
E2 - Telegraph 150 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

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AFFILIATE			ALL OTHERS	
F1 - Voice, Non-Switched Line				
Total Orders	No Activity	Average Interval	19	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	5.26%	6
		No Activity		3
F2 - Voice, Switched Line				
Total Orders	13	Average Interval	491	Average Interval
Due Dates Missed	4	(In Days)	77	(In Days)
% Due Dates Missed	30.77%	7	15.68%	11
				3
F3 - Voice, Switched Trunk				
Total Orders	No Activity	Average Interval	841	Average Interval
Due Dates Missed	No Activity	(In Days)	147	(In Days)
% Due Dates Missed	No Activity	No Activity	17.48%	15
		No Activity		17
F4 - Voice and Tone, Radio Land Line				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F5 - Data, Low Speed				
Total Orders	No Activity	Average Interval	12	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	10
		No Activity		6
F6 - Basic Data and Voice				
Total Orders	3	Average Interval	838	Average Interval
Due Dates Missed	0	(In Days)	141	(In Days)
% Due Dates Missed	0.00%	5	16.83%	19
				4
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	No Activity	Average Interval	79	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	1.27%	15
		No Activity		3
F8 - Voice/Data SSN Access				
Total Orders	No Activity	Average Interval	127	Average Interval
Due Dates Missed	No Activity	(In Days)	12	(In Days)
% Due Dates Missed	No Activity	No Activity	9.45%	19
		No Activity		14
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F10 - Data Extension, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity

		No Activity			No Activity
F11 - Voice Grade Telephoto and Facsimile					
Total Orders	No Activity	Average Interval	No Activity	Average Interval	
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)	
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity	
		No Activity			No Activity
F12 - Protective Relay, Voice Grade					
Total Orders	No Activity	Average Interval	No Activity	Average Interval	
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)	
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity	
		No Activity			No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

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AFFILIATE			ALL OTHERS	
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	11	Average Interval
Due Dates Missed	No Activity	(In Days)	8	(In Days)
% Due Dates Missed	No Activity	No Activity	72.73%	5
		No Activity		No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	4
		No Activity		No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	No Activity	Average Interval	11	Average Interval
Due Dates Missed	No Activity	(In Days)	4	(In Days)
% Due Dates Missed	No Activity	No Activity	36.36%	21
		No Activity		No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	No Activity	Average Interval	21	Average Interval
Due Dates Missed	No Activity	(In Days)	12	(In Days)
% Due Dates Missed	No Activity	No Activity	57.14%	15
		No Activity		No Activity

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AFFILIATE			ALL OTHERS	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	3	Average Interval	75	Average Interval
Due Dates Missed	0	(In Days)	14	(In Days)
% Due Dates Missed	0.00%	8	18.67%	13
		No Activity		3
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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	AFFILIATE		ALL OTHERS	
I1 - Digital Voice Circuit				
Total Orders	2	Average Interval	9	Average Interval
Due Dates Missed	0	(In Days)	4	(In Days)
% Due Dates Missed	0.00%	9	44.44%	9
		No Activity		7
I2 - Digital Data, 2.4 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I3 - Digital Data, 4.8 kbps				
Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	4
		No Activity		3
I4 - Digital Data, 9.6 kbps				
Total Orders	No Activity	Average Interval	87	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	1.15%	7
		No Activity		4
I5 - Digital Data, 56 kbps				
Total Orders	No Activity	Average Interval	9	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	11.11%	6
		No Activity		3

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AFFILIATE			ALL OTHERS	
J1 - Dedicated Hicap Digital, 1.544 mbps				
Total Orders	128	Average Interval	44,186	Average Interval
Due Dates Missed	51	(In Days)	6,625	(In Days)
% Due Dates Missed	39.84%	23	14.99%	14
		No Activity		10

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AFFILIATE			ALL OTHERS	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	17	Average Interval	2,922	Average Interval
Due Dates Missed	8	(In Days)	776	(In Days)
% Due Dates Missed	47.06%	18	26.56%	23
		No Activity		13
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	1	Average Interval	263	Average Interval
Due Dates Missed	1	(In Days)	72	(In Days)
% Due Dates Missed	100.00%	15	27.38%	23
		No Activity		14

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AFFILIATE			ALL OTHERS	
L1 - Smart PAL				
Total Orders	79	Average Interval	4	Average Interval
Due Dates Missed	3	(In Days)	0	(In Days)
% Due Dates Missed	3.80%	10	0.00%	1
		9		No Activity
L2 - Basic PAL				
Total Orders	684	Average Interval	1,047	Average Interval
Due Dates Missed	8	(In Days)	13	(In Days)
% Due Dates Missed	1.17%	5	1.24%	2
		7		1

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Quarterly ONA Maintenance Report
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	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	12	27
Average Interval in Hrs/Mns	1:22	2:33
A2 - PBX		
Total Tickets	19	346
Average Interval in Hrs/Mns	3:15	2:43
A3 - Centrex		
Total Tickets	15	24
Average Interval in Hrs/Mns	2:31	2:58
A4 - WATS		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	18
Average Interval in Hrs/Mns	No Activity	3:16
A7 - Foreign Exchange		
Total Tickets	24	97
Average Interval in Hrs/Mns	4:05	4:13

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	AFFILIATE	ALL OTHERS
B1 - Feature Group B		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	0:42
B2 - Feature Group D		
Total Tickets	No Activity	116
Average Interval in Hrs/Mns	No Activity	1:24
B3 - DID		
Total Tickets	18	244
Average Interval in Hrs/Mns	2:58	2:44

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	AFFILIATE	ALL OTHERS
C1 - Packet DDD Line		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
C2 - Packet Synchronous Access		
Total Tickets	4	78
Average Interval in Hrs/Mns	0:55	1:55
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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	AFFILIATE	ALL OTHERS
D1 - Protective Alarm		
Total Tickets	No Activity	24
Average Interval in Hrs/Mns	No Activity	3:18
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	5
Average Interval in Hrs/Mns	No Activity	3:40

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	AFFILIATE	ALL OTHERS
F1 - Voice, Non-Switched Line		
Total Tickets	No Activity	25
Average Interval in Hrs/Mns	No Activity	2:14
F2 - Voice, Switched Line		
Total Tickets	107	788
Average Interval in Hrs/Mns	3:34	3:36
F3 - Voice, Switched Trunk		
Total Tickets	31	461
Average Interval in Hrs/Mns	2:04	2:31
F4 - Voice and Tone, Radio Land Line		
Total Tickets	No Activity	43
Average Interval in Hrs/Mns	No Activity	5:17
F5 - Data, Low Speed		
Total Tickets	No Activity	37
Average Interval in Hrs/Mns	No Activity	3:28
F6 - Basic Data and Voice		
Total Tickets	13	1,175
Average Interval in Hrs/Mns	2:07	3:00
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	80
Average Interval in Hrs/Mns	No Activity	1:34
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	2:44
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	3:34

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	AFFILIATE	ALL OTHERS
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	4
Average Interval in Hrs/Mns	No Activity	2:09
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	2:53
G3 - Program Audio, 50-8000 Hz		
Total Tickets	10	22
Average Interval in Hrs/Mns	4:52	3:09
G4 - Program Audio, 50-15000 Hz		
Total Tickets	2	35
Average Interval in Hrs/Mns	5:37	2:51

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	AFFILIATE	ALL OTHERS
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	No Activity	21
Average Interval in Hrs/Mns	No Activity	4:48
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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	AFFILIATE	ALL OTHERS
I1 - Digital Voice Circuit		
Total Tickets	1	23
Average Interval in Hrs/Mns	3:35	3:23
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	1:54
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	0:31
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	52
Average Interval in Hrs/Mns	No Activity	2:11
I5 - Digital Data, 56 kbps		
Total Tickets	1	1,451
Average Interval in Hrs/Mns	4:48	2:29

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	AFFILIATE	ALL OTHERS
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	226	14,158
Average Interval in Hrs/Mns	4:33	3:39

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	AFFILIATE	ALL OTHERS
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	3	362
Average Interval in Hrs/Mns	1:40	1:37
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	No Activity	8
Average Interval in Hrs/Mns	No Activity	8:42

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	AFFILIATE	ALL OTHERS
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report - Tickets with Due Dates
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	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	25856	25528
Average Interval in Hrs/Mns	13:51	14:29
Due Dates Missed	3,712	3,847
% Due Dates Missed	14.36%	15.07%
A2 - PBX		
Total Tickets	99	520
Average Interval in Hrs/Mns	16:53	14:02
Due Dates Missed	11	73
% Due Dates Missed	11.11%	14.04%
A3 - Centrex		
Total Tickets	2220	3305
Average Interval in Hrs/Mns	13:56	14:59
Due Dates Missed	404	540
% Due Dates Missed	18.20%	16.34%
A4 - WATS		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	3:20
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	0.00%
A5 - Mobile		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	5:17
Due Dates Missed	No Activity	1
% Due Dates Missed	No Activity	100.00%
A6 - Feature Group A		
Total Tickets	1	11
Average Interval in Hrs/Mns	27:39:00	28:58:00
Due Dates Missed	No Activity	3
% Due Dates Missed	0.00%	27.27%
A7 - Foreign Exchange		
Total Tickets	35	129
Average Interval in Hrs/Mns	17:46	24:29:00
Due Dates Missed	5	28
% Due Dates Missed	14.29%	21.71%

Quarterly ONA Maintenance Report - Tickets with Due Dates
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	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	35
Average Interval in Hrs/Mns	No Activity	28:02:00
Due Dates Missed	No Activity	13
% Due Dates Missed	No Activity	37.14%
